

## **Taylor Print & Visual Impressions, Inc.'s Statement Regarding Mail Ballot Printing Error**

Taylor Print & Visual Impressions, Inc. ("TPVI") recently became aware of an issue involving the incorrect distribution of ballot materials in connection with a primary election mailing. Specifically, a portion of voters received ballot packets intended for a different voter segment.

We understand the seriousness of this matter and the importance of accuracy and trust in all election-related communications. Upon identifying the issue, we immediately began working closely with our customer and election officials to investigate the cause, implement corrective actions, and support the timely delivery of accurate materials to affected voters.

We have implemented additional quality control and verification measures to help prevent this type of issue from occurring in the future.

At TPVI, we are committed to maintaining the highest standards of security, precision, and operational integrity, and we regret the confusion this situation may have caused.

Sincerely,

The TPVI Election Services Team

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## **Frequently Asked Questions**

### **Is there a risk of duplicate voting because of this error?**

No. There is no risk of duplicate voting as a result of this issue. Election officials have safeguards in place to ensure that only the corrected ballots included in the replacement mailing will be accepted and counted.

### **When will I receive my new ballot?**

Replacement ballots are currently being prepared and mailed. All ballots will be remailed by 5/29/2026. Additional updates will be communicated by election officials as they become available.

### **What should I do with my original ballot?**

Voters should securely discard or destroy the original ballot materials they received and use only the replacement ballot sent in the new mailing.

### **Will my vote still count?**

Yes. Eligible voters who complete and return their replacement ballot in accordance with election instructions will have their vote counted.

### **What is being done to prevent this from happening again?**

We are conducting a full review of the issue and implementing additional verification and quality control measures to strengthen accuracy and help prevent similar situations in the future.

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